



EMERALD TOURIST RAILWAY BOARD

OPERATOR OF VICTORIA'S FAMOUS PUFFING BILLY

Please reply to:

19th November, 1992.

TO WHOM IT MAY CONCERN

The Emerald Tourist Railway Board, operator of Victoria's famous Puffing Billy Railway has used Tandex chemicals to treat its locomotive boilers for the past eight years.

The Puffing Billy Railway currently operates five steam locomotive fire tube type boilers all of which are treated by Tandex chemicals.

The change to Tandex chemicals was caused by the failure of an alternative boiler treatment company to supply and monitor an effective treatment system.

The result was reduced tube life and excessive corrosion pitting of the interior of the boiler drums.

Since changing to Tandex it has been our experience that they are prepared to work closely with their customers and provide a follow up service of the highest standard.

During this period fire tube life has been extended and boiler drum corrosion pitting has been arrested.

The internal condition of our boilers is excellent and has drawn favourable comment from Boiler Inspectors during boiler examinations in regard to the effectiveness of the treatment being used.

I have no hesitation in recommending Tandex boiler treatment chemicals to any prospective client.

A handwritten signature in black ink, appearing to read 'A.D. Marshall', written in a cursive style.

*A.D. Marshall,
Mechanical Engineering Manager.*